



The Servant Leadership Roadmap

Entry-Level Leadership – Leading Ourselves / 6 Week Cohort

As a potential or new leader, we may not have a well-defined leadership point of view. If we haven't decided how we are going to intentionally lead, we'll lead by default. This can have a positive or negative impact, depending on the leadership role models we've had in our lives. As a new leader, we want to help you avoid the following *Predictable Leadership Pitfalls*:

1. The "I'm the Boss of You" Leader
2. The Leadership Slacker
3. The Entitled Leader
4. The Leadership Perfectionist

Along the leadership journey, if we want to become effective servant leaders, we'll all have to confront our own self-serving natures in order to positively influence others. There will be much to learn about leadership character, attributes and skills. But one factor has the power to render everything we learn about leadership ineffective at best, and that's our motivation to lead. So that's where we start, get that right and you're on your way to becoming an intentional leader that others want to follow.

This introductory Roadmap to Servant Leadership consists of:

- ✓ 12 on-line leadership lessons
- ✓ 6 on-line facilitated cohort discussions (45 min Sessions)
- ✓ Application of 6 Core Competencies to the Chick-fil-A context

WEEK 1 Shaping a Leadership POV: What will your leadership be about?

There are some predictable pitfalls that all of us can fall into when we start out in leadership. Taking the time to shape our leadership point of view will help us avoid these pitfalls. We'll start by looking at a case study with the greatest leadership role model of all time – Jesus.

WEEK 2 Self-Serving vs Servant Leadership

We were all born with a self-serving nature, but becoming an adult means realizing that life is about what we give. We'll learn the sometimes-subtle signs of self-serving leadership. We'll discover that leaders earn real trust and influence by defining and impacting their greater good.

WEEK 3 Results vs Relationship

Leadership is not just a title or position, it's a responsibility and real work, and it impacts real lives. The success of the business rises or falls on leadership. Servant leaders are dedicated to the success of others and the success of the business.

WEEK 4 The Ideal Team Player

Ideal team players are typically selected as potential leaders – they are contributors and producers, have good attitudes and get along with others. But the key to a leadership promotion, is to never stop doing the things that earned us a promotion in the first place. No matter how far we go in leadership, never stop being an ideal team player.

WEEK 5 The Leadership EGO

We all deal with pride and insecurity, but when they drive our leadership, it can be debilitating. Learn to recognize pride and insecurity, get to the source, and then replace them with humility and God-confidence. This will lead to healthy relationships and great results.

WEEK 6 The 2 Parts of Servant Leadership

Servant leadership starts with our motivation, and continues with our belief system and perspective on the role of the leader. At every level, leadership has both a visionary part and an implementation part. As an entry-level leader, we'll learn our responsibility in both the vision of Chick-fil-A, and the implementation of operational excellence.